

Air-Zone, Inc.

P.O. Box 15120
Newport News, VA 23608

757-847-6427

REPAIR CLAIM FORM

Repair work will NOT begin until we have receipt of this complete and signed form.

First Name _____ Last Name _____

Shipping Address _____

City _____ State _____ Zip _____

Phone Number (with area code) _____

Email Address _____

Your Invoice # _____ Model # _____

Please explain the problem you are experiencing with your machine:

Terms and Conditions

1. You will be notified when your unit is ready to be shipped to you. This takes approximately 3-4 weeks from the date we receive your unit.
2. Any and all used parts requiring replacement will NOT be returned to customers.* Those used parts are deemed unsafe for use and could cause further damage to the ozone equipment.
** Should you wish to receive your used parts, please state this in the box above.*
3. Payment for repair costs, if applicable, and/or return shipping fees must be paid prior to Air-Zone shipping your unit back to you.
4. Payment is due within 30 days of notification that your unit is ready for return to you.
5. If for any reason a repaired unit is not paid for within 90 days of notification:
 - a. Storage fees in the amount of \$5.00 per day will begin to accrue, and
 - b. Interest will begin to accrue on unpaid amounts at a rate of 1.5% per month.
6. Any unit not claimed by the owner within 1 year from the date of notification that your unit is ready for shipment will be deemed to be abandoned property.
7. Abandoned units become the sole property of Air-Zone, Inc. and may be disposed of by Air-Zone without compensation.
8. You acknowledge and agree that this agreement is governed by the laws of the Commonwealth of Virginia.
9. You acknowledge that your returned repaired unit will need to be signed for at delivery.

I accept and agree to the terms and conditions as stated above.

Signature

Date